

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this 30th day of September' 2021
C.G. No.28/2021-22/Tirupati Circle**

Present

**Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri. Y. Sanjay Kumar
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

J.Kalavathi,
M/s.Sai Venkata Stone Crusher,
1066-1,
Basinikonda,
Kondamaripalli,
Madanapalli,
Chittoor Dt.

Complainant

AND

1. Executive Engineer/O/Madanapalli
2. Superintendent Engineer/O/Tirupati
3. Senior Accounts Officer/O/Tirupati

Respondents

ORDER

1. The case of the complainant is that she has LT service No. 5213413000840 with CL of 96 HP and she had applied for conversion to 120 KVA for HT service. The estimate was sanctioned but she was asked to pay 3 times security deposit (SD). Since she has been running the firm since 2008 in her own land, she has deposited only one time Security Deposit at the time of taking LT service .She represented to Superintending Engineer / O / Tirupati for reduction of SD charges from 3 times to one time, but in vain.
2. Executive Engineer/O/Madanapalle addressed a letter to Superintending Engineer /O/Tirupati after filing of the complaint stating that complainant

DESPATCHED

DATE 30/9

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.